



2018 Annual Report

Mission Statement

Bridging the gap to stability through thriving partnerships, coaching and education.



A letter from the Board President David Coffman

The 2018 agency goals set by the Board of Directors were met through the hard work and dedication of our employees, volunteers, partners and stakeholders. 2018 was a year of development and expansion. One focus was to further develop existing programs which was achieved in the Housing Choice Voucher Program, Coaching For Success Initiative, Head Start / Early Head Start Program, Energy Assistance Program, and The Women, Infants & Children Program. Another focus was to develop new program services to further assist our communities. This was achieved with the implementation of the Housing First Program.

The long term vision of Human Services, Inc. Board of Directors is to further develop the agency and continue to expand and offer additional programs to all generations.

“Leadership is the capacity to translate vision into reality” - Warren Bennis

A letter from the Executive Director Donna Taylor

Reflecting back on 2018, the word “change” comes to mind. Existing programs were enhanced, additional programs were developed and additional participants and households were assisted. It is fair to say that we realized numerous achievements that should be celebrated, however, our accomplishments will not stop there.

Our agency mission, bridging the gap to stability through thriving partnerships, coaching and education continues to be as important as ever. The plight of the low-income in our communities continues to flourish. The need for additional programming to address the variety of barriers that are confronted, community partnerships, philanthropy and positive role models are all a necessary components in the current environment. This will be a continued focus for the agency in 2019.

President Johnson’s first State of the Union address on June 8, 1964 called for an unconditional war to defeat poverty, to help and encourage children and youth, to support the working poor, to support the poor facing crisis, to sustain and honor the elderly, to strengthen the whole family and to strengthen the whole community. We continue to answer that call.

To Human Services, Inc. employees, our Board of Directors, our partners and our funders, a heartfelt THANK YOU. Together we are making a difference.



The Promise of Community Action

Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Board of Directors

Officers

David Coffman, President Bartholomew County
Michele Yerges, Vice President Bartholomew County
Pamela Weakley, Secretary Shelby County
Nathan Haza, Treasurer Bartholomew County

Board Members

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Andrew Eads—Shelby County
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Lin Montgomery—Jackson County
Brenda Ragle—Johnson County
Elaine Sebastian—Decatur County
Lydia Wales—Johnson County
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Policy Council Liaison

Judy Posz

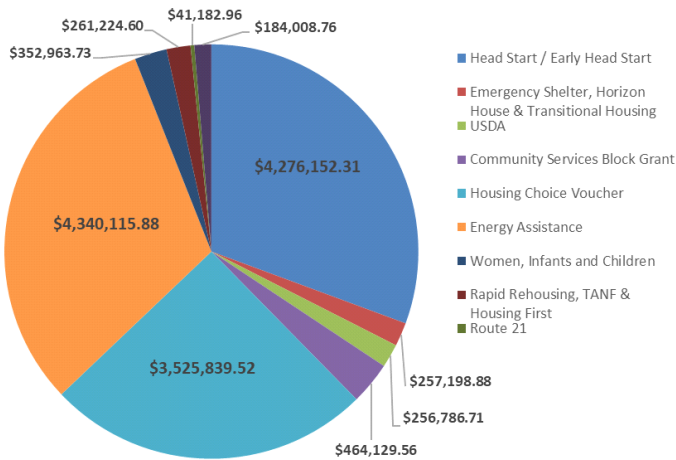
Agency Programs

Coaching For Success — Bartholomew & Jackson Counties
Early Head Start — Bartholomew & Shelby Counties
Energy Assistance *
Food Pantry / TEFAP — Decatur & Shelby Counties
Fatherhood Program *
Head Start *
Health Assistance — Jackson County
Horizon House Homeless Shelter — Bartholomew County
Horizon Point Transitional House — Bartholomew County
Housing Choice Vouchers *
Housing First Program — Bartholomew County
Infant Care Pantry — Johnson & Shelby Counties
Permanent Supportive Housing — Bartholomew County
Rapid Rehousing *
Route 21 — Bartholomew County
Salvation Army Extension — Jackson County
Small Business Revolving Loan *
Weekend Warrior Food Program — Decatur & Jackson Counties
Wheels to Work — Bartholomew County
WIC — Brown, Decatur, & Shelby Counties

* denotes that program is provided in all counties we serve

Financial Highlights

Total 2018 Revenue \$13,959,602.31



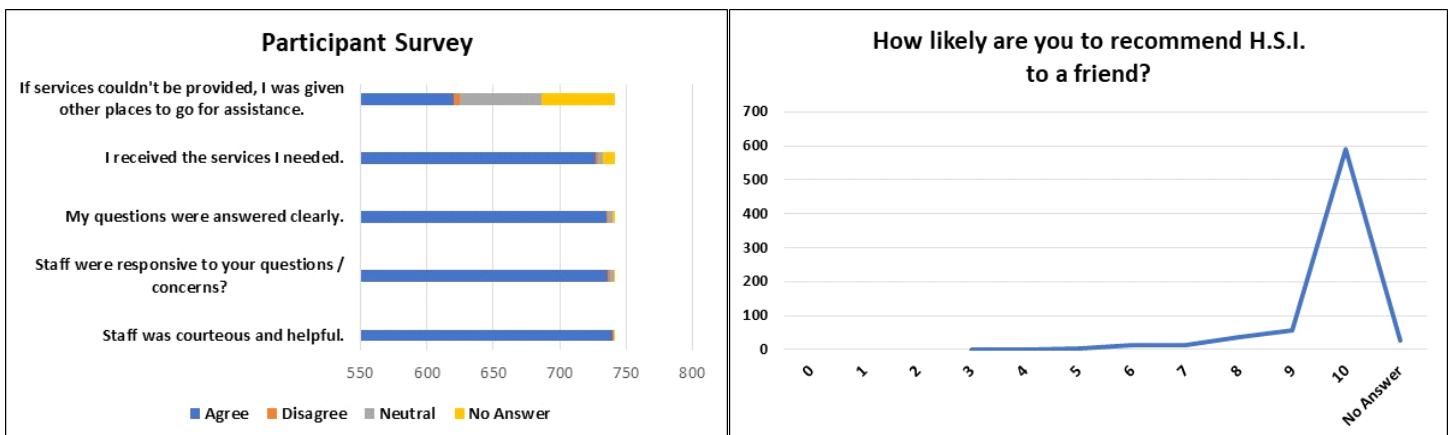
Local programs provided by Human Services, Inc. are sponsored in part by:



Program Highlights for 2018

- 8,294 households assisted
- 19,903 individuals assisted
- 3,885 individuals assisted who are disabled
- 5,200 senior citizens received services
- 6,370 individuals are children
- 3,679 individuals are at age 65 or above
- 4,952 single person households
- 7,424 individuals had no health insurance
- 2,173 households own their home
- 7,718 obtained food assistance
- 5,556 households had incomes at or below 100% of the federal poverty guidelines
- 3,000 households obtained non-emergency LIHEAP energy assistance
- 26 participants obtained health care services for themselves and/or family member(s)
- 39,102 hours were donated by volunteers to the agency
- 136 participants were unemployed and obtained a job
- 84 participants achieved living wage employment or higher
- 20 participants employed increased their income through wage, hours or benefit increase
- 105 job placements were achieved
- 163 participants received budgeting, credit management, credit repair or credit counseling
- 55 participant saving accounts were started
- 124 individuals received emergency rent or mortgage assistance
- 1,176 parents and other adults learned and exhibited improved family functioning skills
- 757 households maintained safe and affordable housing
- 175,112 pounds of food was distributed to participants

Participant Survey Results



Participant Success Stories

Brooke is a participant in the Coaching For Success (CFS) program. She has been successful in recovery for two years. She works hard and works fiercely for a better life. She will graduate from CFS in August, 2019.



She came to Coaching For Success in August, 2018, and maintained full-time employment, which helped her pay her rent, paid her taxes, and covered her Internal Revenue Service delinquency, her court costs and probation fees.

Coaching For Success has assisted in removing substantial barriers for Brooke during the partnership. CFS assisted in finding safe and affordable housing, sought out local partnerships, which provided pro-bono dental work for costs not covered by insurance and pro-bono legal assistance to reduce felony drug charges to misdemeanors. Her coach is a close ally and a strong advocate.

A support system is vital in moving individuals out of poverty and into self-sufficiency. As Brooke continues to work hard, Coaching For Success will continue to provide that support system and assist in removing barriers that hinder her forward movement to financial freedom.

Brooke recently had the opportunity to share her testimony at a Recovery Rally. Her story is an inspiring example of hope. Her aspiration for self-sufficiency is becoming reality.

Rose is a participant at the Human Services, Inc.



She utilizes the Food Pantry and the Energy Assistance Program (EAP). These services assist her in paying her bills and offset the high costs of winter. She is raising a child, and the support received has assisted her in being able to meet their household needs.

Utilizing our programs has aided in giving Rose the opportunity to go to college and further her career. She graduated from college in 2018 and is currently finishing clinicals required to begin her career as a physical therapist and will be well on her way to becoming self-sufficient.

She feels that the support received allowed her to keep her grandchild out of the foster care system. She is grateful for the assistance she has received and said that the emotional and financial support received from Human Services, Inc. has helped her take on the challenge of earning a degree and raising her grandchild.

Rose has a goal to be able to give back to the community and feels as though she is on her way to making that happen.

"If you don't sacrifice for what you want, what you want becomes the sacrifice.." - Jay Shetty



Lisa was referred to Horizon House after she and her pregnant teenage daughter were evicted from their home with nowhere else to go. Lisa was due to deliver within the week, and Lisa was able to deliver the baby. Lisa and her family stayed at Horizon House for three months, during which time they received financial assistance, job training, and support. Lisa found a safe and stable home, purchased a car and was able to focus on her long-term goals.

Lisa was referred to our Permanent Supportive Housing program when she became the sole provider and caregiver for her grandchild. Due to her diligence, she was able to purchase a more reliable vehicle. She worked hard to build her savings and community connections. Lisa completed all the documentation required and was selected to participate in Columbus Housing Authority's Housing Choice Voucher program. She and her granddaughter now have long-term stability.

This family is thriving. Lisa is now a manager at her place of employment and loves it. She is thrilled to provide a safe and loving home for her granddaughter.

Grantors and Funders

Decatur County United Fund Indiana Housing & Community Development Authority
Indiana State Department of Health Jackson County United Way Shelby County United Fund
U.S. Department of Agriculture U.S. Department of Energy U.S. Department of Health & Human
Services U.S. Department of Homeland Security U.S. Department of Housing & Urban Development
United Way of Bartholomew County United Way of Johnson County

Platinum Circle Contributors \$5,000 and above

First Baptist Church Seymour St. Bartholomew Catholic Parish of Columbus The Community Foundation of Jackson
County The Kroot Corporation Treasurer Shelby County

Gold Circle Contributors \$2,000—\$4,999

ABATE of Indiana Blue River Foundation Shelbyville Empty Bowls Committee First
Presbyterian Church of Shelbyville Kroger Mary Marg Karty
St. Peter's Lutheran Church Columbus

Silver Circle Contributors \$1,000—\$1,999

Decatur County Community Foundation First Presbyterian Church Columbus
First Presbyterian Church Seymour Heritage Fund Community Foundation of Bartholomew County Johnson County Community
Foundation Inc. Kocolene Marketing LLC Mark and Wendy Elwo od

Bronze Circle Contributors \$1—\$999

Albert and Kevina Schumaker	First Baptist Church Greensburg	Michelle Yerges
Andy Eads	First Financial Bank	Mt Moriah Baptist Church Greensburg
BHI Senior Living Inc. Four Seasons Chapel Committee	First Presbyterian Church Greensburg	Myra Mellencamp
Carolyn A Statler	George B. Bayless	Napiers Inc DQ of Franklin
Central Indiana Community Foundation	Girls Inc of Jackson County	Napoleon State Bank
Chick-fil-A of Franklin	Giving Assistant, Inc.	Nathan Haza
Colin and Linda Scheidt	Glen and Sandra Nay	New Life United Methodist Church of Shelby County
Constance and Terry Marbach	Glenda J. Hessler	Pam Weakley
Crossroads Environmental	Greater Seymour Trust Nellie Kloeker Fund	Paul and Donna Sappenfield
Crowder and Darnall Inc.	HK Auto Repair Center Inc	Perr Investments
Curt and Kathleen Hunter	Holy Trinity Lutheran Church Greensburg	Premier Companies
Dan Manus	Immanuel Lutheran Church Seymour	Rafferty Construction
Daniel and Ellinor McElroy	Jake and Elizabeth Sappenfield	Ramon Hass
Darci Wertz	James and Mary Henderson	Rascal's Fun Zone
David and Angela May	Jeremy and Sara Fisk	Rebecca Bujwid
David and Karie Richardson	Jessica Curd	Rebecca Stenner
David and Wilma Doup	Joan Miller	Richard and Alice Johnson
David Coffman	John and Helena Sharpnack	Ronald Zimmerman
Debi Kelsay	John and Virginia Kinnaman	Shelby County Division of MIBOR
Decatur County Farm Bureau	Joli Rentals	Shelbyville Vc Aktion Club
Dewees Construction	Jones and Anderson CPA Group	Southern Roofing Inc
Dolores Burgeson	Judy Posz	St Catherine of Siena Greensburg
Donald and Lucy Harvey	Kappa Kappa Kappa Johnson County	St Joseph Social Club Shelbyville
Donald and V. Diane Michael	Karen Hargett	St Mary's Ladies Auxiliary Millhousen
Donna Sappenfield	Kenneth O. Dunn	St Paul Lutheran Church Seymour
Dr. Brenda Ragle	Kinney Paper and Chemical	Terry Hunter
Dunn and Associates	Lilly Volunteer Grants	The Cellular Connection
Edward and Vivian Eckerly	Lin Montgomery	The Columbus Lions Club Inc
Edward E. and Margaret C. Parker	Linda West	The Harter Community Fund
Elaine and John Greene	Lydia Wales	Thomas J. Hinshaw
Elaine Sebastian	Margaret Roush	TR&D Freddy's Frozen Custard and Steakburgers
Ernest and Judy Lifferth	Marshall Mechanical	William and Jacqueline Chambers
Excel Manufacturing	Mary R. Lloyd	Zion Lutheran Church Seymour
	Michael and Mic Morris	