



2016 Annual Report

*Human Services, Inc.*

*Mission Statement*

*Bridging the gap to stability  
through thriving partnerships, coaching  
and education.*

## A Letter from our Board President

I would like to introduce myself, I'm David (Dave) Coffman. I was born and raised in Johnson County and graduated from Columbus High school. I served twelve (12) years in the military in the Navy/Army Reserve while working as a mechanical engineer/construction management. I have been a part of Human Services Inc. since October 2007 where I served on the Policy Council for three (3) years with two (2) of those years as Policy Council President. In May 2009, I became a Human Services, Inc. board member and have since served as Treasurer, Vice President and now my current role as President.

I want to thank all of the employees of Human Services Inc. for the dedication and outstanding work provided to our participants and communities during the 2016 year. Without you we would not be able to provide the services we do.

In 2016, 1,947 volunteers donated their time to raise \$938,655 of in-kind which is a mandated function of our Head Start/Early Head Start federal grants allowing families to be engaged in their child's education. I applaud the Head Start/Early Head Start staff for getting this accomplished and the Policy Council which oversees these programs.

In 2015, Human Services Inc. implemented an initiative called Coaching for Success in Jackson County. This initiative takes a holistic, long term approach to moving people forward to a better quality of life. With a support team in place, and a strong focus on income, education and housing, participants grow in their own abilities to become independent. We look at the needs of individuals/families and their barriers to maintain stability. This program will roll out in Bartholomew County in 2017.

## A Letter from our Interim Executive Director

I have been given the opportunity to serve as the Interim Executive Director of Human Services, Inc.(HSI). My name is Donna Taylor and I'm proud to say that I have been part of the HSI family for over 21 years.

Typically in an annual report letter from the Executive Director you look back, reflect on the year and talk about the accomplishments and/or achievements from that year and then mention a few notes regarding where the agency is headed in the coming year. I would like to come at this from a different angle and get right to where Human Services, Inc. is headed in 2017 and beyond. 2017 will be a year of the "C's". Commitment, Change, Conviction, Courage, and Culture. Commitment to our agency mission, our participants, our communities and each other. Change brings opportunity. Opportunity to look internally and externally at Human Services, Inc. and determine who we want to be, what we want to stand for and then determine the next steps.

- Conviction to not just stay the course but to chart our own.
- Courage to do what is right, courage to grow, courage to continue pursuing our agency mission.
- Culture. Institute an agency culture where we take care of not only our participants, our communities and each other but we also take care of our agency so that our agency can better serve.

This will not be an easy task but with the support of all the outstanding HSI staff and our dedicated Board of Directors, we are unstoppable.



## Programs / Client Characteristics

Coaching For Success—Jackson County  
 Continuum of Care—Bartholomew County  
 Early Head Start—Bartholomew & Shelby Counties  
 Energy Assistance\*  
 Food Pantry / TEFAP—Decatur, Jackson, & Shelby Counties  
 Hand in Hand Fatherhood Program  
 Head Start\*  
 Health Assistance—Jackson County  
 Horizon House Homeless Shelter—Bartholomew County  
 Horizon Point Transitional House—Bartholomew County  
 Housing Choice Vouchers\*  
 Infant Care Pantry—Johnson & Shelby Counties  
 Permanent Supportive Housing (NSP)—Bartholomew County  
 Rapid Rehousing\*  
 Referring agency for United Way of Johnson County Economic Assistance Program  
 Route 21—Bartholomew County  
 Safety Net Emergency Assistance—funded by United Way of Johnson County  
 Salvation Army Extension—Jackson County  
 Small Business Revolving Loan\*  
 Weatherization\*  
 Weekend Warrior Food Program—Decatur & Jackson Counties  
 Wheels to Work—Bartholomew County  
 WIC—Brown, Decatur, & Shelby Counties

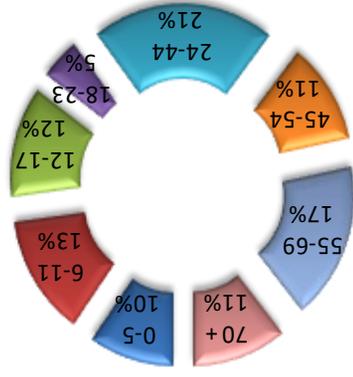
\* denotes that program is provided in all counties we serve

Things do not happen. Things are made to happen.  
 - John F. Kennedy

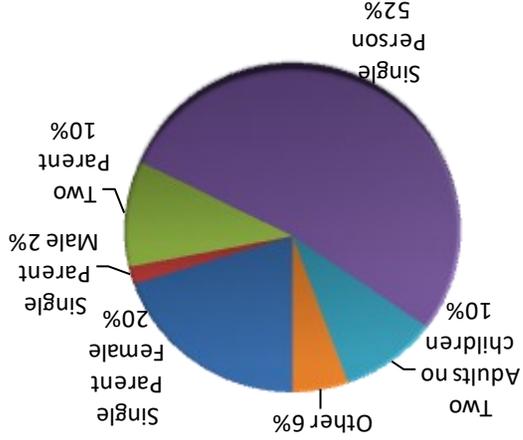
It always seems impossible until it's done.  
 -Nelson Mandela

Yesterday is not ours to recover, but tomorrow is ours to win or lose.  
 - Lyndon B. Johnson

## % of Ages in 2016

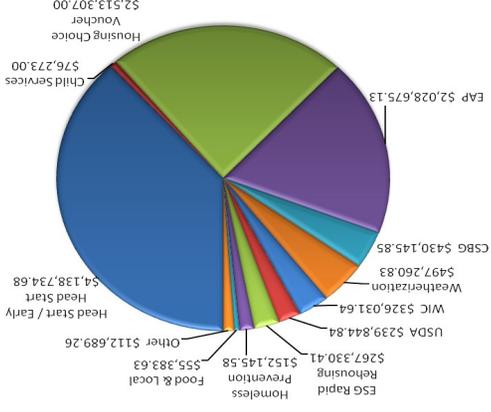


## % of Family Type in 2016



## Financial Highlights

TOTAL REVENUE FISCAL YEAR 2016  
**\$10,837,822**



Local programs provided by Human Services, Inc. are sponsored in part by:



## 2016 Highlights

- 6,025 families reporting one or more sources of income
- 3,537 families with an individual receiving Social Security
- 2,436 individuals assisted who are disabled
- 4,351 senior citizens received services
- 5,395 individuals are children
- 1,657 individuals are at age 70 or above
- 3,149 single person households
- 6,489 individuals had no health insurance
- 4,198 households own their home
- 14,934 obtained food assistance
- 3,860 households had incomes at or below 100% of the federal poverty guidelines
- 2,650 obtained non-emergency LIHEAP energy assistance
- 22 participants obtained health care services for themselves and/or family member
- 59 participants were unemployed and obtained a job
- 49 participants achieved "living wage" employment and/or benefits
- 110 participants obtained skills/competencies required for employment
- 5 participants completed ABE/GED and received a certificate or diploma
- 4 participants completed post-secondary education & obtained a certificate or diploma
- 36,966 hours were donated by volunteers to the agency
- 225 individuals received emergency rent or mortgage assistance
- 935 parents and other adults learn and exhibit improved family functioning skills
- 1,234 youth improved health and physical development
- 210,304 pounds of food was distributed

It is well to be prepared for life as it is, but it is better to be prepared to make life better than it is.  
 - Sargent Shriver

## We Are All In This Together...



Website:

[www.hsi-indiana.com](http://www.hsi-indiana.com)



It is the policy of Human Services, Inc. to comply with all State and Federal regulations prohibiting discrimination on the basis of race, sex, age, color, religion, national origin, disability, veteran status, or any other protected category within our programs, employment practices and access to facilities.

David Coffman, President—Bartholomew County  
Michele Yerges, Vice President—Bartholomew County  
Brenda Ragle, Secretary—Johnson County  
Nathan Haza, Treasurer—Bartholomew County

Tracey Davis—Decatur County  
Dan Manus—Decatur County  
Jessica Curd—Decatur County  
Sandra Connelly—Jackson County  
Emily Sommers—Jackson County  
Debi Kelsay—Johnson County  
Lydia Wales—Johnson County  
Linda West—Shelby County

Jeremy McKee, Policy Council Liaison

### Board of Directors Oath of Office

I solemnly swear that I will faithfully execute, to the best of my abilities,  
the duties of the office to which I have been elected,  
under the Articles and By-laws of Human Services, Inc.  
so help me God.



### The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.